



American Veterinary Clinic - Cattery and Small Pets Agreement

1. Hours for checking In and Out

Sunday – Saturday During clinic opening hours
Public Holidays - CLOSED

Client file No: _____

Client: _____

Pet(s) Name: _____

Admission date: _____

2. Pet Care

The American Veterinary Clinic (AVC) will use all reasonable care to prevent injury and/or illness to pets boarding at our facility. The AVC is not responsible or liable for ANY loss or damage due to illness, accident or any other cause to pets boarding at our facility.

Toys, blankets and carriers brought to the cattery for your pet's comfort are very welcome. The AVC is not responsible for any damage to or loss of these items.

In the event of a medical emergency we will make every effort to contact you. The attending veterinarian will make all medical decisions in the best interests of your pet.

If your pet is diagnosed with a contagious disease upon arrival or during the boarding period, he/she may be transferred to an isolation area and may be subject to a surcharge up to 50% of the daily rate.

We offer Royal Canin Adult Maintenance and Iams dry food, and Whiskas canned food to our cattery guests.

For cats staying in the cattery 14 consecutive days or more, we will be pleased to provide any alternate food currently available at the American Veterinary Clinic.

If you would like your cat to be fed a diet not available at the American Veterinary Clinic, we ask that you provide the food for the duration of your cat's stay.

Please inform the cattery staff if your cat has special nutritional needs. Food and cages for small pets must be provided by the pet owner.

3. All cats will be treated for fleas with "Frontline" on admission

4. Abandoned Pets

Pets are considered abandoned and become the property of the AVC if they are not collected within 72 hours of their prepaid collection date.

5. Admission Requirements

Written proof of vaccinations and annual health examination must be supplied before pets are admitted to the AVC. Vaccinations must be current and must not expire during the boarding period. Final determination of vaccination status may be made by the AVC veterinary staff.

Required Vaccine: Feline Combination Vaccine (3 way)

Pets without a current, vaccination status may be denied admission or vaccinated and boarded in isolation (dependent on availability), at a rate that is surcharged by 50% of the daily rate.

6. Billing Policy

A 50% deposit is required at the time of booking to confirm the booking. The remainder is due on or before the day of admission. If cancellation is necessary this deposit is refundable with 7 or more days notice prior to the scheduled admission date. The total payment can be made at this time as well.

Early collection: If notification is given 7 or more days prior to early pick up, you pay only for the time your pet is in the cattery. (no refunds with early collections on public holidays) Without 7 days notice, 50% of the remaining reservation cost will be forfeited.

Multiple Animals: If two cats share the same cage, the second cat gets a 25% discount on boarding fees.

Extensions: Advance payment is required for any boarding extensions.

7. Cattery Visits

You are welcome to visit our cattery before and during your pet's stay. Please call to make arrangements in advance.

8. In case of medical problems (Please initial one of the following)

() I authorize the AVC to treat my pet as needed. I accept full financial responsibility for all charges accrued.

() I authorize treatment up to _____ aed.

9. If medications required during boarding: (please note a medication fee of 14.00 aed /day will apply)

Condition (s) requiring treatment: _____

Medication _____ Dose / Instructions: _____

Medication _____ Dose / Instructions: _____

Approved by AVC Doctor _____ Client Signature _____

10. Emergency Contact Information

Phone number while away: _____

Email: _____

Alternate emergency contact in Abu Dhabi: _____

11. I have read and understood the above information and accept the terms specified.

Signature _____ Date _____ Admitted by _____

12. To cover the costs of unforeseen medical expenses and unexpected boarding extensions, you may wish to provide your credit card information.

Card Number: _____ Expiry Date: _____

VISA / MC

Name on Card: _____

Signature: _____

PATIENT DISCHARGE AND COLLECTION:

AVC STAFF: I have checked and confirmed that the patient I am discharging matches the description (age/breed/sex/color) listed above and in the medical system.

Signature _____

OWNER/AUTHORIZED AGENT: I confirm that the animal I am receiving matches the description listed above and is indeed my pet.

Signature _____